



Programmed Maintenance

THE BEST PACKAGE FOR A TOP
PERFORMING MACHINE


Uteco
JOIN THE FLEX-CONVERTING

Our Programmed Maintenance Overview

Our Programmed Maintenance Service is the best way to prevent the occurrence of machines' breakdowns and monitor their constant functioning throughout their lifecycle.

Our Service Plan allows you to gain the “peace of mind” over the management of your equipment.

Our Programmed Maintenance Service provides:

- **Regular Inspections and Visits** performed by our on field technicians on both **New** and **Running Machines**
- **Continuous Support** on all the activities to be carried out and **Performance Improvements** suggestions provided by Uteco's experts

Service elements such as **Remote Assistance** and all the expenses related to **Professional Service, Travel, Board & Lodging** of our technicians are all included in the package.

Discover Our Programmed
Maintenance Service Plans



Why Our Programmed Maintenance

INCREASE MACHINE LIFESPAN

Maintaining machines in optimal working conditions allows them to run efficiently for extended periods of time.

IMPROVE SAFETY AND RELIABILITY

Enhancing machine's reliability will make the working place a safer environment for all the people involved in the production process.



REDUCE OPERATING COSTS

Reduce potential extra costs related to unexpected repairs due to excessive wears, cutting the overall operating costs.

IMPROVE MACHINE PRODUCTIVITY

Prevent the occurrence of downtimes due to breakdowns, that might reduce productivity levels.



Our Programmed Maintenance Offering



Choose Your Programmed
Maintenance Offering
Package

MAINTENANCE PACKAGE OFFERING

1

Running Machine

A **3-years** plan for a total of **4 visits** by Uteco's technicians who will first carefully evaluate the condition of your running machines and subsequently carry out yearly maintenance tasks.

2

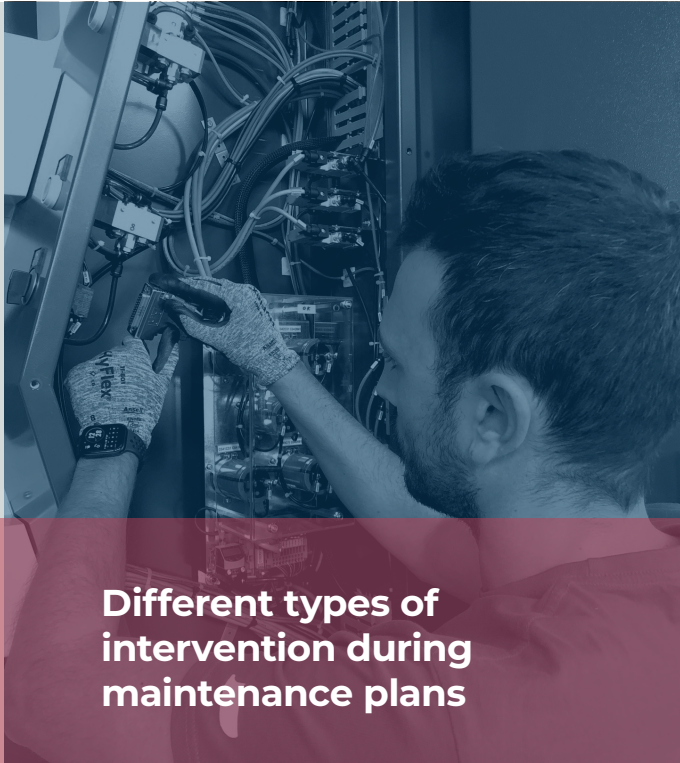
New Machine

A **3-years** plan for a total of **3 visits** (1 per Year) by Uteco's technicians who will carry out the yearly maintenance tasks on your new machine (following warranty period).

Our Programmed Maintenance Offering – Intervention Types

The **Two Maintenance Offers** display different **Intervention Types** during the **3-Years** execution time.

INTERVENTION TYPE		1	2
		RUNNING MACHINE MAINTENANCE	NEW MACHINE OR RENEWAL MAINTENANCE PLANS
A	MACHINE INSPECTION	✓	✗
B	FOLLOW-UP VISIT	✓	✗
C	STANDARD MAINTENANCE	✓	✓



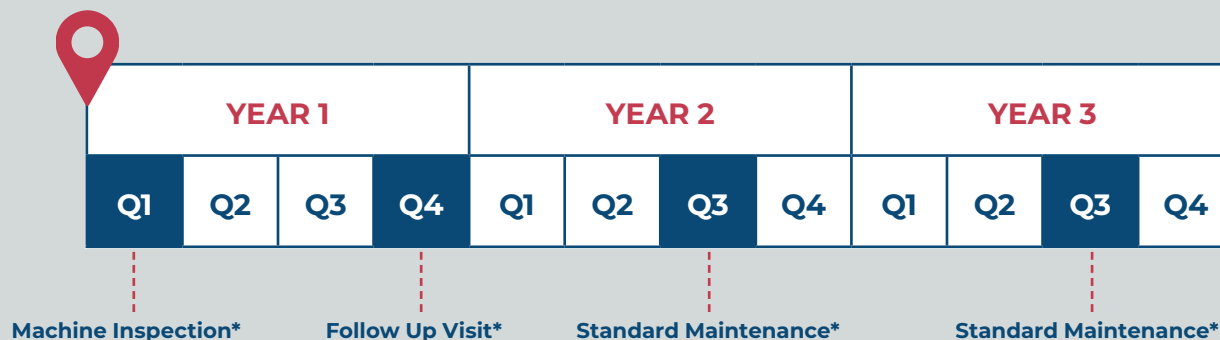
1. Our Running Machine Maintenance Plan

Running Machine Maintenance is delivered over 36 Months for the maintenance of **1 Machine**. List of Spare Parts must be purchased by Customer separately.



Spare parts are excluded

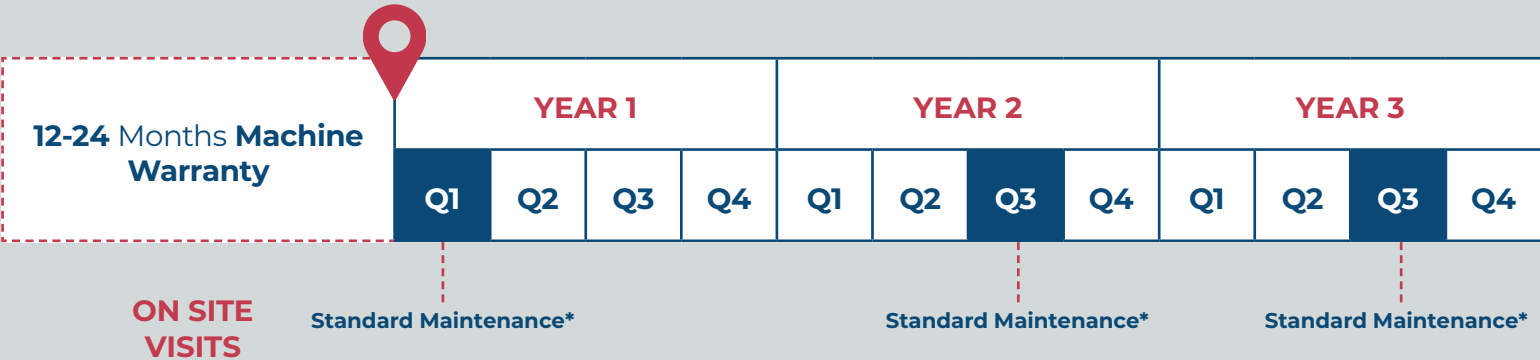
ON SITE VISITS



*Uteco and the Customer will evaluate case by case the scheduling of the visits in each specific quarter

2. Our New Machine or Renewal Maintenance Plan

New Machine or Renewal Maintenance Plans is delivered over 36 Months for the maintenance of **1 Machine**. List of Spare Parts must be purchased by Customer separately.



*Uteco and the Customer will evaluate case by case the scheduling of the visits in each specific quarter



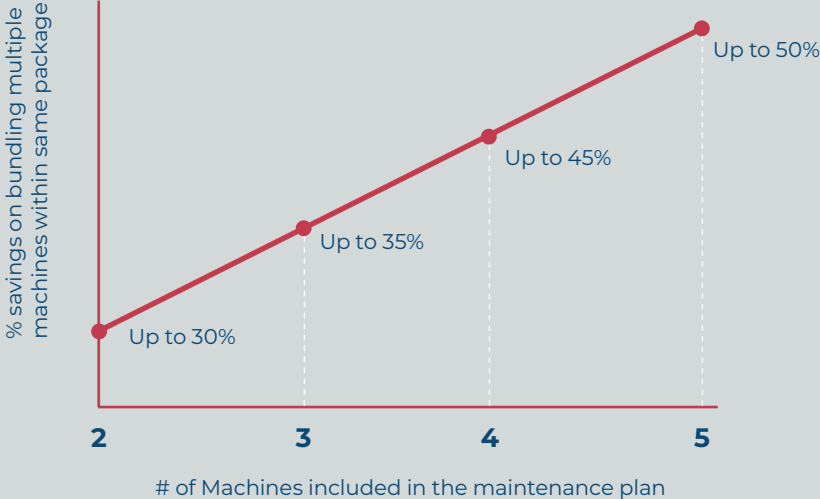
Spare parts are excluded



Why Our Programmed Maintenance Offering Bundle



Bundle more than one machine in your maintenance package and save money



If you request a Maintenance Service Plan including more than one machine you can reach significant savings, up to 50%.

Enable Special Discounts with Our Programmed Maintenance

Need more reasons to try Our Programmed Maintenance Plans?

With the purchase of Programmed Maintenance Service, you will get a **special discount** up to **10%** on:

- **Spare Parts** ordered for the execution of the maintenance activities
- Any **After Sale Purchase** like retrofit, relocation, upgrade and equipment
- **On-Field Service Rate** for on-call urgent activities not included in maintenance tasks




Ask Us for your Maintenance Spare Parts and save money!

Obtain discounts to get the most out of your Programmed Maintenance Plan

Our Company

Printing and converting: all round **high tech innovation.**



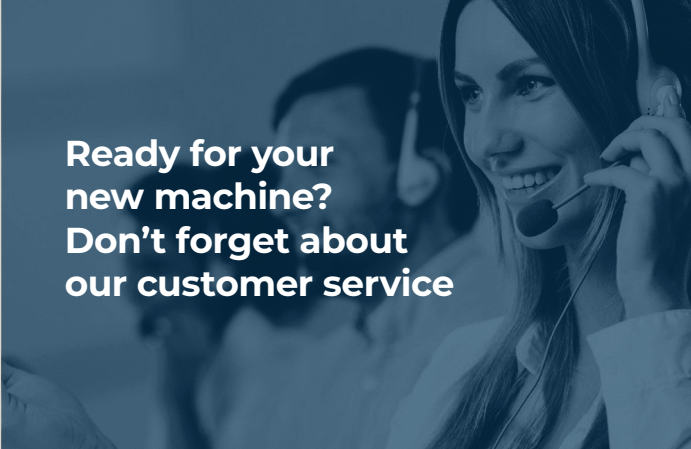
We provide innovative and flexible solutions from a wide range of flexographic, gravure, digital printing, and laminating and coating machines, and a corollary of comprehensive training and support services.

We develop special and customized configurations of high technological value, with an ongoing commitment to research and innovation, organizational flexibility, engineering capabilities for final solutions, optimization of production processes, and a fast and efficient worldwide service network.

Our Customer Service

Our Customer Service has **everything you need.**

Our expert **Customer Service teams** are **available 24/7** to respond quickly and effectively to requests for maintenance, repairs and operational renovations to machinery and systems, **both on-site and remotely (user portal).**



**Ready for your
new machine?
Don't forget about
our customer service**

On Field Assistance

We provide complete life-cycle support services and printing processes to ensure maximum performance throughout the entire lifespan of the machine.

Remote Assistance

Thanks to the newest technologies available on the market we guarantee the best real-time support.

Upgrades Service

We provide improvements of the efficiency and performances of your machine's processes, aligning them to the latest technological market trends.

Spare Parts

We have a series of spare parts checked and guaranteed by us.

Equipment

We offer equipment solutions to be added to your specific machine to boost its performance and efficiency.



Contact us

A blue-tinted photograph of call center agents wearing headsets and smiling. The text is overlaid on the left side of the image.

**Need more info?
Contact us anytime
you want**

**Would you like to know more
about our Programmed
Maintenance Service?**

Contact Us

A red chevron arrow pointing to the right, positioned between the main text and the contact information boxes.

Email
utecovr@uteco.com

Website
www.uteco.com/en/support

Telephone
+39 045 6174550



**Uteco
headquarters**



JOIN THE FLEX-CONVERTING





Uteco Converting SpA

Viale del Lavoro, 25
37030 Colognola ai Colli (VR)
Ph: +39 045 6174555
utecovr@uteco.com
www.uteco.com



Data, features and photos shown are not binding.
Uteco Group reserves the right to make any changes without prior notice.