



# Programmed Maintenance

THE BEST PACKAGE FOR A TOP  
PERFORMING MACHINE

  
**Uteco**  
JOIN THE FLEX-CONVERTING

## Our Programmed Maintenance Overview

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**Our Programmed Maintenance** Service is the best way to prevent the occurrence of machines' breakdowns and monitor their constant functioning throughout their lifecycle.



Our Service Plan allows you to gain the “peace of mind” over the management of your equipment.

### It provides:

- **Regular Inspections and Visits** performed by our technicians on both **New** and **Running Machines**
- **Continuous Support** and **Performance Improvement** suggestions provided by our experts



Service elements, such as **Professional Service**, and all the other expenses related to **Travel**, and **Board & Lodging** of our technicians, plus our **Remote Assistance**, are all included in the package

# Why Our Programmed Maintenance

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## INCREASE MACHINE LIFESPAN

Maintaining machines in optimal working conditions allows them to run efficiently for extended periods of time.

## IMPROVE SAFETY AND RELIABILITY

Enhancing machine's reliability will make the working place a safer environment for all the people involved in the production process.



## REDUCE OPERATING COSTS

Reduce potential extra costs related to unexpected repairs due to excessive wears, cutting the overall operating costs.

## IMPROVE MACHINE PRODUCTIVITY

Prevent the occurrence of downtimes due to breakdowns, that might reduce productivity levels.



## Our Programmed Maintenance Offering

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### MAINTENANCE PACKAGE OFFERING

1

#### Running Machine

A **3-years** plan for a total of **4 visits** by our technicians, who will first carefully evaluate the condition of your running machines and subsequently carry out yearly maintenance tasks.

2

#### New Machine

A **3-years** plan for a total of **3 visits** (1 per Year) by our technicians who will carry out the yearly maintenance tasks on your new machine (following warranty period).

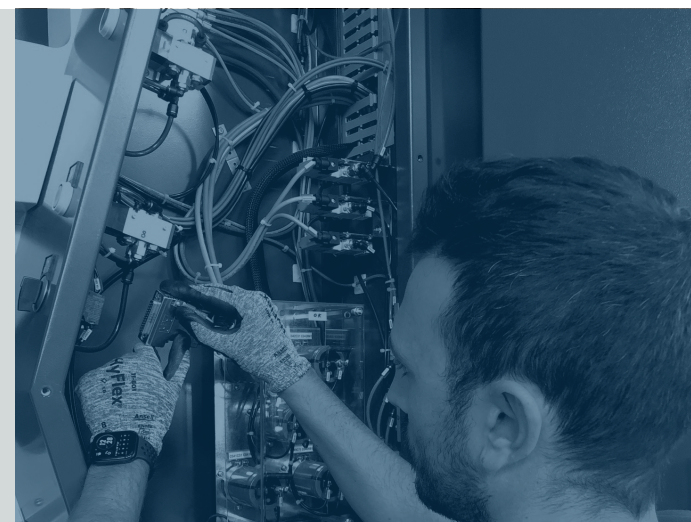
Choose Your Programmed  
Maintenance Offering  
Package



## Our Programmed Maintenance Offering – Intervention Types

The **Two Maintenance Offers** display different **Intervention Types** during the **3-Years** execution time.

INTERVENTION TYPE		1	2
		RUNNING MACHINE MAINTENANCE	NEW MACHINE OR RENEWAL MAINTENANCE PLANS
A	MACHINE INSPECTION	✓	✗
B	FOLLOW-UP VISIT	✓	✗
C	STANDARD MAINTENANCE	✓	✓



**Different Types of Intervention During Maintenance Plan**

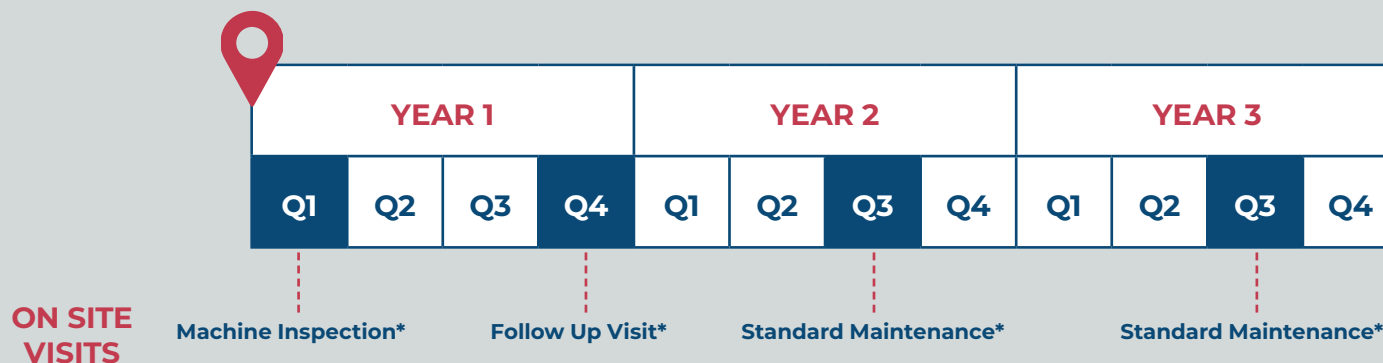


## 1. Our Running Machine Maintenance Plan

**Running Machine Maintenance** is delivered over 36 Months for the maintenance of **1 Machine**. List of Spare Parts must be purchased by Customer separately.



Spare parts are excluded



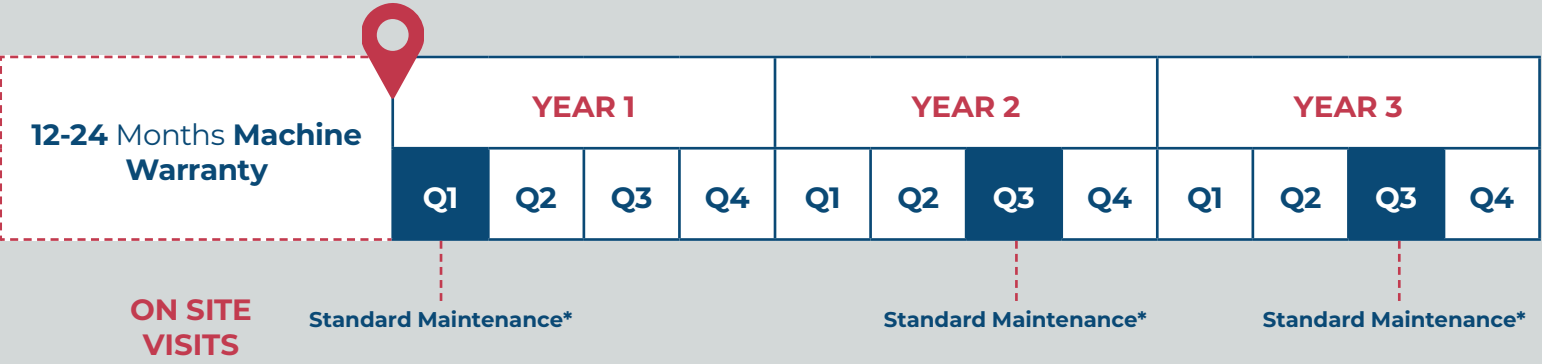
\*Uteco and the Customer will evaluate case by case the scheduling of the visits in each specific quarter

## 2. Our New Machine or Renewal Maintenance Plan

**New Machine or Renewal Maintenance Plans** is delivered over 36 Months for the maintenance of **1 Machine**. List of Spare Parts must be purchased by Customer separately.



Spare parts are excluded

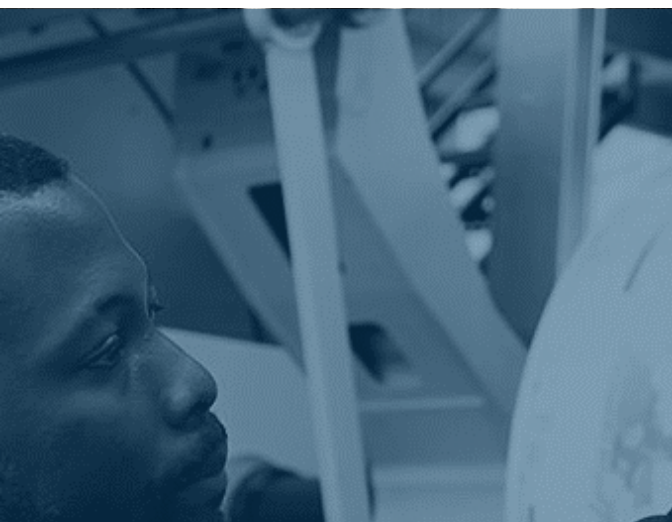


\*Uteco and the Customer will evaluate case by case the scheduling of the visits in each specific quarter

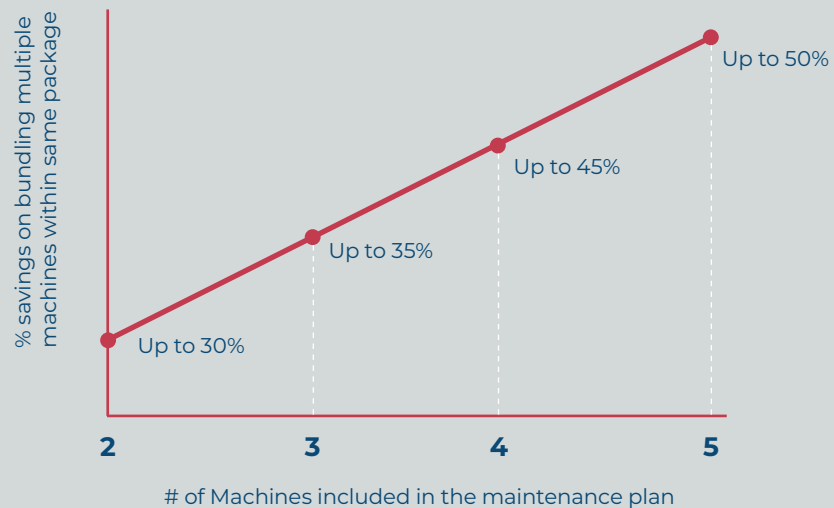


## Why Our Programmed Maintenance Offering Bundle

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**Bundle More Than One Machine In Your Maintenance Package And Save Money**



**If you request a Maintenance Service Plan including more than one machine you can reach significant savings, up to 50%.**



# Enable Special Discounts with Our Programmed Maintenance

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**Need more reasons** to try Our Programmed Maintenance Plans?

■ With the purchase of Programmed Maintenance Service, you will get a **special discount** of **5%** on:

- **Spare Parts** ordered for the execution of the maintenance activities
- Any **After Sale Purchase** like retrofit, relocation, upgrade and equipment
- **On-Field Service Rate** for on-call urgent activities not included in maintenance tasks

Ask Us for your Maintenance Spare Parts  
and save money!


**Obtain Discounts to Get The  
Most Out of Your Program-  
med Maintenance Plan**



## Our Company

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Printing and converting: all round **high tech innovation**.



We provide innovative and flexible solutions from a wide range of flexographic, gravure, digital printing, and laminating and coating machines, and a corollary of comprehensive training and support services.

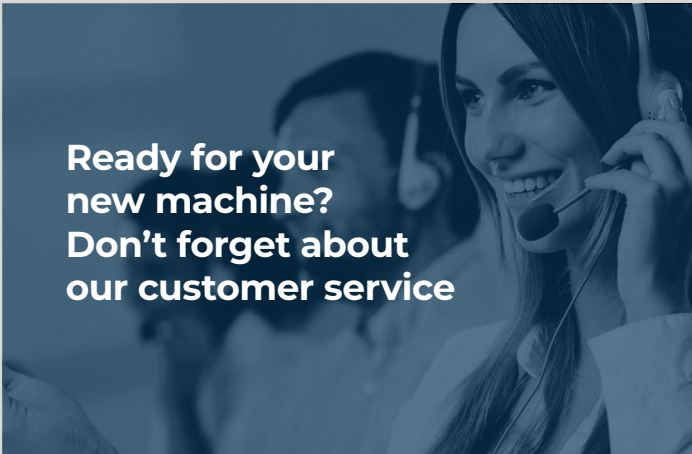
We develop special and customized configurations of high technological value, with an ongoing commitment to research and innovation, organizational flexibility, engineering capabilities for final solutions, optimization of production processes, and a fast and efficient worldwide service network.

## Our Customer Service

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Our Customer Service has **everything you need.**

Our expert **Customer Service teams** are **available 24/7** to respond quickly and effectively to requests for maintenance, repairs and operational renovations to machinery and systems, **both on-site and remotely (user portal).**



**Ready for your  
new machine?  
Don't forget about  
our customer service**

### **On Field Assistance**

We provide complete life-cycle support services and printing processes to ensure maximum performance throughout the entire lifespan of the machine.

### **Remote Assistance**

Thanks to the newest technologies available on the market we guarantee the best real-time support.

### **Upgrades Service**

We provide improvements of the efficiency and performances of your machine's processes, aligning them to the latest technological market trends.

### **Spare Parts**

We have a series of spare parts checked and guaranteed by us.

### **Equipment**

We offer equipment solutions to be added to your specific machine to boost its performance and efficiency.



## Contact us

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**Need more info?  
Contact us anytime  
you want**

**Would you like to know more  
about our Programmed  
Maintenance Service?**

**Contact Us**

Email  
**[utecovr@uteco.com](mailto:utecovr@uteco.com)**

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**Uteco  
Headquarters**







**JOIN THE FLEX-CONVERTING**





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